

## Chevington House Residential Care Home



## Chevington House

Chevington House is situated on over half an acre of grounds in the ancient market town of Bourne on North Road, less than half a mile to the north of Bourne town centre. Bourne is situated on the north edge of The Fens at the centre of a triangle of towns formed by Grantham (North West), Stamford, (South) and Spalding (East). Bourne is reputed for being the birth place of the fashion designer Frederick Worth, founder of the Paris Fashion House.



An elegant large detached Edwardian two storey property, it has been, for the most part, sympathetically extended over the years. Parking is available at the front of the property for approximately six cars over a gravel driveway. There are attractive gardens to the rear of the home with various mature trees and shrubs including a patio area.

The most recent single storey extension was added in 1986. There are six (6) single rooms and one (1) double bedroom on the ground floor. In addition there are four (4) singles and two (2) double bedrooms on the first floor. The first floor is accessed by conventional stairs or by an elevating stair lift.

- Fully registered with the Commission for Social Care and Inspection for 16 beds
- Highly acclaimed cuisine made fresh everyday on site thus giving a balanced diet
- Smoke and fire system fitted for the safety of our residents
- All rooms tastefully decorated and fitted with a nurse call system.
- Highly regarded reputation for over 20 years.
- Visitors welcome at all times
- Quality care delivered through the commitment and sincere caring attitude of all our staff.
- Fully qualified care staff on site 24 hours a day, everyday.
- A fully equipped modern laundry with experienced staff takes care of all residents' washing.

For further information please visit  
[www.wellbeingresidential.co.uk](http://www.wellbeingresidential.co.uk) or call our Manager  
We look forward to hearing from you.

## Brief Profile

In 2005 Bob Dhaliwal and Keith Pang incorporated Wellbeing Residential Limited to later purchase its first Residential Care Home Southernwood House in 2006.

Due to the success of Southernwood, Chevington and Broughton House was acquired in 2007. We have a total of 77 available beds within the 3 Care Homes and employ over 60 people.

Wellbeing Residential will continue to grow and provide quality care throughout the UK but the focus on our residents' individual needs and providing them with a home from home environment has not changed.

## Philosophy of Care

Wellbeing Residential endeavours to provide a caring environment in comfortable surroundings with personal warmth and understanding from the skilled team of staff who will be meeting residents' daily needs. Care will be provided whilst maintaining privacy, personal dignity and fostering independence for each individual resident.

Residents will be encouraged and assisted, where practicable, to pursue their hobbies and interests, either in the home or by use of the local facilities.

Emphasis will be on personal choice and residents will find that coming into care does not mean an end to normal life but rather a new opportunity to enjoy life to the full without cares or worries for them and their families.

## About Wellbeing Residential

At Wellbeing Residential there is a true passion to deliver the best for our residents. In our homes we treat each service user as a special individual, providing a safe and relaxing environment that helps our service users feel at home.

Wellbeing Residential Limited is registered with the Commission for Social Care Inspection to offer residential care for elderly people. The Home has built upon an enviable reputation over the years, with highly commended Inspections.



## Mission Statement

"To provide a home which consistently excels in every aspect of care, achieved through dedicated professional carers, working within highly maintained homes".

## Aims and Objectives

Our most prized aim and objective is to provide a friendly, relaxed, caring, home from home atmosphere, where our residents can retain their independence and dignity in the manner that they enjoyed in their own environment prior to any residential care.

Long-term staff and carer stability has proved consistently reliable and our open policy of staff team contribution ensures continuous improvement to satisfy client needs and requirements by caring and sharing in their entertainment and comforts.

Residents are actively encouraged to retain their personal independence and to participate in the daily tasks and routines within the Home. However, less active and independent residents who feel the need for greater support have the benefit of our experienced management team and staff carers on hand.

## Policies

Residents at all Wellbeing Residential Ltd homes are able to enjoy their later years in a comfortable, relaxed, friendly and caring environment, free from worries, whilst their families can be assured that their relative will be living in a manner that would correspond with life in their own home while receiving all the care and support needed.



## Accommodation at Chevington

The first impression a visitor has when entering Chevington House is one of comfort and friendliness. Many features of the Original house have been maintained while necessary alterations have been made to enable residents to live as independently and comfortably as possible.

All 13 bedrooms are furnished to a high standard with 3 of them having en-suite facilities. All rooms have a nurse call system installed. Residents are encouraged to bring in personal possessions to achieve as homely an environment as possible. All rooms have TV aerial facilities and televisions can be supplied at an extra charge. Residents may have telephones installed at their own expense.



There is one large lounge and a dining room with a pleasant conservatory area attached to it. The locally praised and vibrantly colourful garden is an oasis to be enjoyed in the summer by both residents and visitors alike.

## Dining Arrangements

Dining is regarded as the focal points in the day. Meals are prepared using fresh ingredients with a diverse menu range produced by our fully managed kitchen. Special diets are catered for where necessary and personal preferences taken into account. Residents are able to dine in their rooms or in the communal dining areas in the Home. There are 3 main choices of meals and desserts or any special request for lunch time menu and a choice of a hot or cold supper with dessert. Hot drinks are served throughout the day and evening with biscuits and cakes but beverages and snacks are available at all times.



Meals are a very sociable occasion and residents are encouraged to leave their rooms but may be served with meals there if they wish. Relatives and friends are welcome to join residents for meals by prior arrangement but can visit for coffee or tea at any time. During the summer refreshments are served in the garden and can be a pleasant interlude for all concerned.

## Services

**Laundry** Personal clothing suitable for machine washing is undertaken free of charge. Dry cleaning can be arranged at an extra charge

**Hairdressers** A hairdresser visits every Monday with a full compliment of equipment in-house. Prices are available on request.

**Chiropodist** Visits every six weeks, charges are extra. Price available on request.

**Activities** Activities are arranged following discussion at residents meetings that are held at regular intervals. This allows residents to raise any concerns and for local information to be passed on. Social events are arranged and residents are encouraged to attend local events. Regular bingo, Cinema Nights, Reminiscence Nights and quiz sessions are held by the activities organiser.

During the day residents can occupy themselves with a book from the library, board games, jigsaw puzzles, audio library and video library. A computer is available to allow you to surf the web or keep in touch with your family and friends via email or even video calling. Our own instructor will give you simple tuition to get you started.

**Shopping** Outings are arranged and organised on regular occasions at resident's requests.

**Medical Services** Residents are able to retain their own GP if this is possible. There is a local practice just a few doors away and the GP which is easily accessible. Emergency visits are made as required. Medications are supplied by the local chemist.

**Out- Patient Visits** Where possible residents are taken to hospital and dental appointments or other arrangements are made for transportation if required.

## Personal Possessions

All rooms are fully furnished but residents are encouraged to bring as much of their own furniture as possible. We are more than happy to put up shelves and as many picture hooks as necessary to make the room as homely and comfortable as possible. Residents are advised on admission that valuables retained are their own responsibility. They must arrange their own insurance for any items of value. A key is available for a safety box in each room.

## Needs Assessment

To ensure that Wellbeing Residential Ltd can meet the needs of prospective residents, the Manager of each care home will visit to assess the care needs prior to admission. Prospective residents are encouraged to visit the Home with their families and if possible spend some time with other residents and staff. Short stays or participation in weekly events can be arranged to help the initial transition of the move. We appreciate that this can also be a very distressful time for the new resident and their families, the care teams at each home are highly skilled and sympathetic to such situations, and so be rest assured that at such a time, we endeavor to provide all the support.

RESIDENTS AT CHEVINGTON HOUSE ARE ABLE TO ENJOY THEIR LATER YEARS IN A COMFORTABLE, RELAXED, FRIENDLY AND CARING ENVIRONMENT, FREE FROM WORRIES, WHILST THEIR FAMILIES CAN BE ASSURED THAT THEIR RELATIVE WILL BE LIVING IN A MANNER THAT WOULD CORRESPOND WITH LIFE IN THEIR OWN HOME WHILE RECEIVING ALL THE CARE AND SUPPORT NEEDED.  
CHARTER OF RIGHTS FOR RESIDENTS

## Each Resident Has The Right To

- To be addressed as he or she wishes
- To be helped to maintain a high quality of life
- To maintain his or her independence
- To take risks related to the encouragement or maintenance of an active life style
- To have his or her privacy respected
- To be treated with dignity
- To have his or her social, emotional, religious, cultural and political needs accepted and respected
- To have a regular, defined review of his or her individual circumstances at which he or she has the right to be present
- To make informed choices about his or her future care programme
- To choose his or her doctor and dentist and consult them in private
- To be responsible for his or her own medication unless this is contrary to the advice of the doctor and nurses
- To be cared for by adequately and appropriately trained staff
- To receive visitors at any reasonable time
- To be provided with adequate and appropriate accommodation
- To bring personal belongings into the Home provided they meet the standards required under Fire and Health and Safety regulations.
- To transfer to another Home
- Not to be moved to another room without consultation
- To have access to a telephone
- To be provided with nourishing and appetising food taking into account personal preferences and dietary requirements
- To participate in leisure activities
- To manage his or her own financial and personal affairs if able
- To have access to a formal complaints procedure and to be represented by a friend, relative or advocate if he or she wishes
- To have choice at all times in all situations and actions

